



WEST VIRGINIA TAX DIVISION

Eric Nelson
Secretary of Revenue

Matthew Irby
Tax Commissioner

July 16, 2026

IFTA Commissioners:

The West Virginia Tax Division completed a system update that rolled out June 28, 2026. We have been notified by the WV IRP/IFTA office, which is our split shop that they are not able to issue IFTA decals out of the software system on new accounts that were created after July 1, 2026. The issue has been reported to our IT division which is working to correct the issue.

While our IT is working to correct this issue, the WV IRP/IFTA office will be issuing letters to the businesses that have paid for their decals, but have not physically received them yet. The letter will state that due to a software issue that the business has paid for its current year IFTA decals; however, they have not received them due to a programming issue. There will be a contact phone number on the letter so that if the driver is pulled over, law enforcement may contact WV IRP/IFTA office to confirm.

If you have any questions or concerns, please feel free to contact me.

Regards,

Stacy L Acree

Stacy L. Acree, MFAcc
Director of Tax Account Administration
IFTA Commissioner
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